



REPLY TO
ATTENTION OF:

DEPARTMENT OF THE ARMY
US ARMY INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT GORDON
307 CHAMBERLAIN AVENUE
FORT GORDON, GEORGIA 30905-5730

IMGO-ZA

NOV 12 2013

MEMORANDUM FOR All Garrison Personnel

SUBJECT: Garrison Commander's Policy Memorandum No. 14 - Priority Services for Families of Our Fallen and Warrior Transition Battalion (WTB) Soldiers, and their Family Members (FM)

1. References.

- a. ALARACT 126/2008 – Support for Families of the Fallen.
- b. NETCALL 2008-54, Surviving Children of Fallen Soldiers.
- c. NETCALL 2008-41, Support for Surviving Spouses and Families.
- d. NETCALL 2008-99, Survivor Outreach Services Interview Process.
- e. IMCOM EXORD 07-003, Army Medical Action Plan (Healing Warriors).

2. Purpose. To establish command policy and guidelines for each directorate, agency, and activity to integrate a comprehensive continuum of care and services for WTB Soldiers, their FM, surviving spouses, and Families of our Fallen. These services should match the world class and quality of service the Soldiers, civilians, and Families have provided to the Nation.

3. Applicability. This policy applies to all Garrison organizations supporting the Fort Gordon Survivor Outreach Services Programs and the WTB. All services provided will be conducted in an organized, professional, and compassionate manner.

4. Guidance.

a. Survivor Outreach Services will be established to provide support and resources to the Spouses and Families of our Fallen.

b. Spouses and Families of our Fallen include surviving FM of uniformed service members, Department of Defense Civilians, and Department of the Army Civilians who gave their lives during active Federal service.

IMGO-ZA

SUBJECT: Garrison Commander's Policy Memorandum No. 14 - Priority Services for Families of Our Fallen and Warrior Transition Battalion (WTB) Soldiers, and their Family Members (FM)

c. Services are intended to provide continued support as long as required by the Warrior in Transition (WT) and their FM as well as the Families of our Fallen.

d. An effective working relationship with the Casualty Assistance Center (CAC) is imperative to the success of the program mission. Program staff will work closely with the CAC staff to ensure that WTs, FM, and Survivors of Fallen Soldiers are familiar with the program and available services. This may include escort or directional assistance from one office to another. Signage will clearly identify where assistance can be obtained.

e. Garrison agencies providing services will give referrals top priority. Referral services will be provided by the next available provider. Each agency will establish a Standing Operating Procedure that will delineate priority service delivery for Survivors of Fallen Soldiers, WTs, and their FMs.

f. Notification for priority of service will include specific language which stipulates that Survivors of Fallen Soldiers, WTs, and their FM will receive priority.

5. This policy will remain in effect until superseded or rescinded.

6. Proponent. The Directorate of Family and Morale, Welfare and Recreation.



SAMUEL G. ANDERSON
COL, SC
Commanding

This memorandum supersedes Garrison Commander's Policy Memorandum No. 14-Priority Services for Families of Our Fallen and Warriors Transition Battalion (WTB) Soldiers, and their Family Members (FM), dated 15 November 2011.