

Windows 7 Enterprise Migration Frequently Ask Questions (FAQs)

1. Question: When will I be migrated to Windows 7?

Answer: Your assigned Information Assurance Network Officer (IANO) within your unit/organization is scheduling Windows 7 migrations with the NEC. Please contact your IANO.

2. Question: Will my data be transferred to my new Windows 7 image?

Answer: Yes; with the use of User State Migration Tool (USMT), aka Push, your data will be automatically moved onto the new image. However, everyone should create a backup of their data in case of computer failure. Furthermore, all USER data **must** be located within their User profile. Any data outside of the User profile will be lost. Your IANO will assist you if you are not sure where your data is located.

3. Question: Will I be able to print immediately after migration?

Answer: No, upon the initial completion of the migration, print drivers will have to be reinstalled by your assigned IANO within your Unit/Organization before you can print.

Note: This is one of the reasons why your IANO is scheduling migrations for the unit.

4. Question: Will all of my applications and software immediately work?

Answer: No, like the print drivers any applications outside of the base image will have to be reinstalled by your assigned IANO within your Unit/Organization.

5. Question: Who will backup my data before migration?

Answer: Your assigned IANO within your Unit/Organization will provide you with the means to backup your profile. Also, per the answer in question 2, all user data must be located within their User profile. Any data outside of the User profile will be lost. Your IANO will assist you if you are not sure where your data is located.

6. Question: How long will it take to migrate my computer?

Answer: It could take little as 20 minutes to 1 1/2 hours, depending on method of delivery and network traffic.

7. Question: How soon can I get my new computer?

Answer: Unless a new computer was purchased or your IANO has informed you that you are getting new hardware, you are not getting a new computer. You are only getting an upgraded operating system. Your computer now runs on Microsoft Windows Vista Enterprise and will be upgraded to Microsoft Windows 7 Enterprise.